



Mayor and Council.

The City Manager's Notes for the week ending May 30, 2025 are provided below. This report contains public information and can be freely shared.

TextMyGov Update

City staff successfully used TextMyGov during the Memorial Day weekend to inform residents about multiple water main breaks. Citizens sharing the text message information on social media platforms increased public awareness (see screenshots). On Friday, May 23rd at 8:08 pm, an alert was sent to 128 phones in the Rose Hill Rd/Lincoln area and surrounding streets:

"City of Terrell, TX Alert: Emergency water main repair underway at Rose Hill/Lincoln intersection. City crews are isolating the leak; low water pressure possible for several hours. Thank you for your patience. City of Terrell. Reply STOP to opt-out."

On Saturday, May 24th at 3:24 pm, a similar message was sent to 177 phones in the Griffith Ave/Lovers Ln/Lexington and surrounding streets area regarding a water main break at 1106 Griffith Ave.

The use of TextMyGov resulted in a minimal number of online requests (Report A Concern) and after-hours phone calls to city staff.

Additionally, several general text notifications promoting the Learn to Swim program, water aerobics, pool party rentals, and the pool's opening date, times, and pricing have been sent. This additional promotion has already resulted in a 22-participant increase in Learn to Swim Session 1 enrollment compared to this time last year.

Current TextMyGov Opt-Ins

General Notification	550
General Notification (Spanish)	14
Learn to Swim	32

The screenshot shows a Facebook post from the City of Terrell, TX page. The post contains a message about a water main repair. Below the message, there are several comments from citizens. One comment asks 'how do you get those texts?' and another replies 'TERRELL to 91896'.

International Association of Chiefs of Police (IACP) TV Thought Leadership Film Series

The Terrell Police Department has an exciting opportunity to be featured in the International Association of Chiefs of Police (IACP) TV Thought Leadership Film Series. This initiative offers national exposure for our department and city, with strong potential to support our recruitment efforts – especially as we work to fill seven current openings. It presents a valuable way to highlight the dedication of our staff and enhance community engagement. This effort includes staff participation, will enhance pride in our staff, and promote a positive image. Both Chief Sansom and I believe this is an excellent opportunity. Chief Sansom will be coordinating this effort. Please feel free to reach out to him if you have questions.



City Manager's Notes

May 30, 2025

Housing Choice Voucher Program Waitlist

The waitlist for Terrell's program opened on May 12 and will remain open until June 9 (see attached). Flyers have been made available and an advertisement was placed in the Terrell Tribune on both May 10 and May 17. To-date there have been 5,723 applications.

Pool Season Opening

The City's pool will open its season on Tuesday, June 3. More information and hours can be found at: <https://cityofterrell.org/877/Swimming-Pool>.

Budget Workshop

Just a reminder that a Budget workshop, originally scheduled for July, as been rescheduled for Friday, June 20. More information will be coming to you. If there are any conflicts or concerns, please let us know.

Audit Update

Finance staff continues to prepare and assemble information for review by our audit firm, Pattillo, Brown & Hill. Our audit lead has reached out to us to let us know that they can begin their audit work next week. We expect them to be on-site some time during next week to perform their walkthroughs with Finance, other departments, and department heads. While it may be difficult to achieve, staff continues to strive for the completion and delivery of an audit by June 30.

Monthly Financials

It is becoming our practice to deliver monthly financials to City Council the first Council meeting of each month. Based on our schedule, the March 2025 financial report would typically be delivered to the City Council as part of their June 3 agenda packet. In an effort to keep you informed, I wanted you to know that these are being developed and will be ready for distribution with the June 3 packet. These will be included as part of the packet for the June 24 meeting.

Gas Leak

Around noon on Wednesday, May 28, an ATMOS contractor experienced a leak in a 4-inch low pressure line while inserting a tap in the 900 block of Griffith Ave. There were no reported injuries and no evacuations warranted. The incident was cleared at roughly 6 pm.

In Closing

If staff can provide additional information or clarification, please let me know. Thank you all for your continued service and dedication to the City of Terrell.

Respectfully,

Mark C. Mills
Interim City Manager

Terrell Housing Waiting List Opening



Housing Choice Voucher Program

Terrell Housing is accepting applications for the Housing Choice Voucher Program. Apply for rental housing assistance at
www.waitlistcheck.com/TX3044
or by scanning the QR code with your phone.



APPLICATION START DATE & TIME
Monday, May 12, 2025 @ 9 a.m. CST

APPLICATION END DATE & TIME
Monday, June 9, 2025 @ 5 p.m. CST



Terrell Housing
115 N. Adelaide, Terrell, Texas, Suite 305
972-551-6600