



Bad Weather Policy

Field Rentals

Bad Weather and Cancellation Policy

Your safety is always our first priority. Field conditions from the weather can and may cause damage to City Property and may make field usage unsafe for play.

In the event, that weather disrupts or cancels field use:

You can ask for a refund up to 3 days prior to your event for 100% reimbursement.

In case of **inclement weather**, 50% of **rental** fees will be **reimbursed**.

Parks Staff will call to cancel reservations the day of if inclement weather is imminent.

Swimming Pool (swim lessons, water aerobics, & pool parties)

Bad Weather Policy:

In all cases, swimming is not allowed during severe weather warnings or when lightning has been seen.

If the described weather conditions exist prior to the swim lesson, daily pool opening, or water aerobics lessons, the pool shall remain closed until bad weather passes.

Should the threatening weather come after opening, all swimmers will be required to leave the pool area and seek temporary shelter until swimming can resume.

(Learn-to-Swim – may use this time to have a safety day)

Threatening weather conditions lasting longer than one (1) hour may warrant the closing of the pool for the day.

Due to the fact that weather is something that cannot be controlled, The City of Terrell does not issue rainchecks or refunds for inclement weather conditions.